

## **Quality Assurance & Technical Coatings Consultant: Mel Hales MPhil BSc**

### **Qualifications**

Bachelor of Science Analytical Chemistry (Hons)  
Master of Philosophy (M Phil),  
Certified Dangerous Goods Safety Advisor  
Quality Assurance Advisor – Material Quality Assurance Directorate (part of MOD)  
Associate of the University of Greenwich  
Associate in the Technology of Surface Coatings (ATSC)

### **Career Summary**

He has over 35 years' experience in the implementation of quality, safety and environmental systems across many industries. He has considerable industrial experience in Technical Management within the coatings industry, where he was involved with the Paint Research Association and with both British Standards and British Coating Federation committees.

He was originally involved in the assessment of companies' Quality Assurance schemes from the 1970's, and has since audited, designed, installed and implemented many BS EN ISO 9000/9001 Quality Assurance Systems in a number of industries. He has delivered training courses in auditing, team-working, continuous improvement, effective presentation, quality costing and quality tools for problem solving; and he has developed Integrated Management Systems to include quality, safety and environmental requirements.

### **Professional experience**

Since becoming an Associate of TFT, he has expanded his Certification skills to include Chain of Custody implementation within the Timber and allied industries, as well as co-authoring a "Model" FPC Manual for the Timber Trade Federation. His principal ability lies in the practical implementation of Quality, Safety and Environmental systems, complying with the requirements of BS EN ISO 9000; FPC systems and Chain of Custody systems for PEFC and FSC.

Service provided through TFT include:

- undertaking the Initial Survey
- providing an implementation programme and Project co-ordination
- preparing & guiding the preparation of suitable manuals, procedures and other relevant documents
- supplying a comprehensive hands-on service that allows Managers the time to manage
- undertaking independent audits of the system and assessing progress

Plus: on-site training at all levels; where different packages include:

Quality Awareness, Problem Solving, Team-working and System Auditing